



Policy Name:  <p style="text-align: center;"><b>SPIRITUAL CARE STATEMENT OF PURPOSE AND SERVICES</b></p>	Policy Number:  <p style="text-align: center;"><b>0701</b></p>
Approved By: <p style="text-align: center;">Executive Team</p>	Effective Date:  <p style="text-align: center;"><b>April 18, 1999</b></p>
Reason for Revision: <span style="float: right;"><i>Click on item below and select item from list.</i></span>  <p style="text-align: center;"><b>CONTENT- Enter BELOW Reason for change Ex: Combined Policy ## and ##.</b></p> <p style="text-align: center;">Reviewed. No changes made.</p>	Date Revised:  <p style="text-align: center;"><b>August 5, 2022</b></p>
Section: <p style="text-align: center;">Section 07 - Pastoral Care - Administration</p>	Next Date for Review:  <p style="text-align: center;"><b>August 5, 2025</b></p>

## Policy

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The Spiritual Care Department supports The Salvation Army Agapé Hospice's mission and vision in providing resources to support the multidimensional nature of human beings (physical, intellectual, social, emotional and spiritual); it seeks to minister to the whole person.

To this end, the Spiritual Care Department:

1. Provides spiritual and emotional support for residents and the significant people in their lives, hospice employees and volunteers, without discrimination. This is offered in keeping with their own religious practices and presenting need for spiritual care.
2. Provides opportunity for worship and spiritual growth for the whole Agapé community.
3. Co-ordinates and facilitates the involvement of community spiritual support in ministry within Agapé.

### CROSS REFERENCES

Policy 0307 - Spiritual Care Responsibilities – On-Call Support

## Procedure

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1. A chaplain is on-site for spiritual care and support for residents, family members and staff for approximately 4 hours each day, Monday to Friday.
2. After-hours needs are covered by the chaplain-on-call.
3. Chaplains will:
  - a. Lead in semi-weekly chapel services for all within the Agapé community;
  - b. Visit residents and family members in resident rooms and within the hospice as a whole;
  - c. Provide religious rituals for community members, as appropriate;
  - d. Liaise with community clergy to provide specific rituals for the variety of expressed religious needs;



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- e. Provide week day messages of inspiration on the white boards and “Daily Ditties;”
- f. Lead in rituals/services, as appropriate for the need and for the season;
- g. Chart their interactions and interventions with residents and family members in the progress notes in resident charts and on the Spiritual Assessments;
- h. Provide support for staff through:
  - One-to-one support;
  - New Staff Orientation, staff education, and hospital visits;
  - Assisting/leading in staff debriefings.