

## Yes, I'd like to make a difference!

Enclosed is my gift to The Salvation Army Agapé Hospice.

\$25.  \$50.  \$100.  \$250.  \$500. or \$\_\_\_\_\_

I would like to make a  Monthly  Annual Donation  
of \$\_\_\_\_\_ beginning \_\_\_\_/\_\_\_\_/\_\_\_\_

Paid by  VISA  MasterCard  AMEX

Credit Card # \_\_\_\_\_ exp: \_\_\_\_\_

Name on Credit Card: \_\_\_\_\_

Cheque payable to The Salvation Army Agapé Hospice  
 Please send Agapé Newsletter

### Please send tax receipt to

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov: \_\_\_\_\_ PC: \_\_\_\_\_

You may publish my name

You may contact me for future appeals

This donation is in memory of

Name: \_\_\_\_\_

Please send a memoriam letter to

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Prov: \_\_\_\_\_ PC: \_\_\_\_\_

Card not required



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Charitable Registration  
#107951618RR0395

## Agapé's Philosophy of Care



"You matter because you are. You matter to the last moment of your life and we will do all we can, not to only help you die peacefully but to also live until you die."

*Dr. Cicely Saunders,  
Founder of the Modern Hospice Movement  
in the UK 1967*

Maximizing our Resident's quality of life while facing death is the primary focus of the hospice program and its interdisciplinary team.

A core of services provided by the team in a peaceful, caring environment is key in meeting the physical, psychological, social, emotional and spiritual needs of terminally ill Residents and their families. The prevention of physical and emotional suffering is given high priority, with individualized care and consideration.

Spiritually, we offer a faithful presence, a listening ear and a caring heart.

### Agapé Mission Statement

Led by Christian values, the community at The Salvation Army Agapé Hospice extends compassionate, holistic care and support to those experiencing the end of life journey.

### Our Vision

We envision a peaceful setting where The Salvation Army Agapé Hospice team honours people as they journey to life's natural end. It will be a home where the palliative Resident and the bereaved experience compassion and hope through unconditional love so that each day will be the best day possible.

## Come See The Salvation Army Agapé Hospice

Your admittance to Agapé Hospice is facilitated through Alberta Health Services on recommendation from your health care provider. You are welcome to tour our facility to determine if our services and philosophy of care would best suit your needs, or those of your loved one.

## From the Hearts of our Families

*The atmosphere is quiet, reassuring and peaceful. Emotions are intense but in a short while we felt like everyone in the hospice was connected to us and that some were a kind of family. Mom was dying there and yet somehow Agapé also became a refuge for all of us from the pain of what was happening to her.*

*The Leeuw Family*

*When asked, I tell people that end of life care is a personal choice but for my family the peace, education and compassionate care we received at Agapé has made us stronger in character. It led us to a path of helping others rather than sinking into self pity.*

*R. Bezanson*

*I have learned so much from the people at Agapé: the Residents, their families, staff and volunteers alike. I have watched my life change under their influence. My priorities shift, values mature and a calm permeates all. The "unbearable lightness of being" becomes more bearable.*

*Greg Dibicki, Agapé Volunteer*



# Peace, Serenity and Unconditional Love



# The Salvation Army Agapé Hospice



Nestled in a peaceful garden setting in the heart of Hillhurst Community, The Salvation Army Agapé Hospice provides a peaceful, compassionate and caring environment where those diagnosed with a terminal illness can live out their final days with respect and dignity.

On June 3, 1992, Agapé Hospice was established with the transition of The Salvation Army's Sunset Lodge for seniors. It had three beds, the distinction of being the first free standing facility of its kind in Calgary, and pioneered today's holistic hospice and palliative care. Agapé has expanded to include 20 beds in 2 wings and has provided holistic, compassionate palliative end of life care for over 5,350 Residents and their loved ones.

Since that time, Agapé Hospice has become an integral part of the continuum of health care in Alberta, playing a significant role in the development of the hospice and palliative care program within the Alberta Health Services-Calgary Zone.

Modeling leading practice and ongoing quality improvement initiatives, Agapé was one of only five hospice facilities in Canada to participate in a field study to develop Accreditation Canada's Qmentum Program. We are currently accredited through this program.

For more information about The Salvation Army Agapé Hospice, please visit our website.

[www.agapehospice.ca](http://www.agapehospice.ca)

## Agapé's Programs and Services

### Physical Care

Agapé provides private rooms in a home-like environment for Residents allowing peace, privacy and comfort. Nutritious meals are delivered to the rooms daily and kitchen facilities are provided for any special needs of the Residents and families who are encouraged to remain with their loved one as long as they need.

Doctors, Nurses and Resident Attendants see to the physical needs of each Resident by providing expert care as well as a caring heart and a listening ear to help alleviate fear and enhance the Resident's quality of life for their remaining days.



### Volunteer Services

Agapé offers a comprehensive volunteer program. Dedicated volunteers give many hours daily to provide a variety of warm and caring support such as:

- Comfort through presence, conversation and acts of kindness
- Life enriching activities such as pet visits, card making and peaceful walks in the garden
- Fine Arts program including a Resident Artist, specialized photography and musical guests
- Garden and floral arrangements
- Respite for family
- Assistance with special events
- Legacy and Dignity Projects



### Social Work

Emotional support is offered to both Residents and their loved ones by providing coping strategies, grief counselling, facilitation of family meetings, referrals to community supports and funeral planning assistance.

Agapé Social Workers also advocate to help resolve financial concerns, access available benefits and liaise with community agencies, facilitate transitions to home or long term care, provide advocacy letters and certifications to government agencies, and provide counselling.

### Children's Support

The Social Worker offers a Children's Grief Support Program, "Elephant Club." The program supports children on site as a part of hospice care in a timely manner. Agapé has a playroom called "Elephant Club Room" which provides children with space for activities with their families, the Social Worker and trained volunteers. A special craft day is held monthly and craft carts are available upon request.

### Bereavement Counselling

Bereavement support is provided to individuals and families through a variety of different services. Supportive counselling can be accessed through the Bereavement Coordinator for up to a year after the death of a loved one. A drop-in peer support bereavement group is offered bi-monthly, as well as a seasonal workshop in the spring and in the fall. A team of specially trained volunteers offers follow up calls to family members where support and information sharing is offered, as well as a coffee hour once a month where further peer support is available.

### Spiritual Care

Agapé Hospice provides spiritual care when needed. Within a diversity of faiths, beliefs and traditions the Spiritual Care Coordinator provides a supportive presence, the incorporation of meaningful and sacred practices, grief support and counselling. Daily devotionals are held in Agapé's serene Chapel, and bi-monthly remembrance and other special services are held in honour of those who have passed away.

### A Partnership of Caring

A not for profit service organization, Agapé Hospice provides services to our Residents at no charge. Agapé operates on a 5.3 million dollar operating budget and during an average 15 day stay, the Resident pays only for their pharmaceuticals and oxygen.

In order to ensure that crucial services are available in the time of need, Agapé relies on the support provided by valued funding partners: Alberta Health Services - Calgary and The Salvation Army, as well as the generosity of individuals in our community, Calgary's corporate and business leaders and various charitable foundations and associations.

For more information or to pledge your support please call (403) 282-6588 or simply complete the attached form and mail your donation to Agapé.

Your support will make a significant difference, not only in the lives of those we serve, but in the reward that you will receive in the knowledge that you have eased the pain of many or paid tribute to someone very special.