



Policy Name: <p style="text-align: center;">SPIRITUAL CARE RESPONSIBILITIES - ON-CALL SUPPORT</p>	Policy Number: <p style="text-align: center;">0307</p>
Approved By: <p style="text-align: center;">Executive Team</p>	Effective Date: <p style="text-align: center;">May 22, 1997</p>
Reason for Revision: Click on item below and select item from list. <p style="text-align: center;">CONTENT- Enter BELOW Reason for change Ex: Combined Policy ## and ##.</p> <p style="text-align: center;">Instructions in Item 1, 3 and 4 changed</p>	Date Revised: <p style="text-align: center;">August 3, 2022</p> Next Date for Review: <p style="text-align: center;">August 3, 2025</p>
Section: <p style="text-align: center;">Section 03 - Psychological, Social and Spiritual Support</p>	Page No: <p style="text-align: center;">Page 1 of 1</p>

Policy

Spiritual care is available 24 hours/day, seven days/week at The Salvation Army Agapé Hospice. For needs outside of office hours, a Chaplain is always on-call.

CROSS REFERENCES

Policy # 0705 – Spiritual Care Services

Procedure

1. The Unit Clerk, a Registered Nurse (RN) or the Manager-On-Call may access the scheduled on-call Chaplain via his/her cell phone. In the event that he/she is not available another Chaplain’s name will be on file.
2. The Chaplain contacted will assess the situation with the designated employee who contacted him/her. If a visit is appropriate, this will be provided. If a community clergy needs to be called (such as a Roman Catholic priest), the on-call Chaplain will facilitate this.
3. In the rare situation where no Chaplain from Agapé Hospice can be accessed, and the need is specific and urgent, designated employees may call community clergy (24 Hour Emergency Roman Catholic priest, for example). There is a list located in the Nursing Station with clergy phone numbers, organized by religion/denomination. It is vital that the employee chart the intervention in the resident progress notes, and that a message indicating the action taken be left for the Spiritual Care Coordinator.
4. If an Agapé Chaplain facilitates the visitation of a community clergy person, notation will be made in the progress notes of this, as well as any action taken by the attending clergy person.